

2-1-1 Big Bend Hotline Counselor Training Summer 2014

#	Day	Date	Time	Topic	Readings
1A	Tues	May 13, 2014	6:00pm	Information and Interview Session * Leon County Public Library, 200 W. Park Ave, Room B	-
1B	Thurs	May 15, 2014	6:00pm	Information and Interview Session * BL Perry Public Library, 2817 S. Adams St, Meeting Room	-
1C	Tues	May 20, 2014	1:00pm	Information and Interview Session * TCC, Student Union, 2nd Floor, Student Support Services/Career Center	-
1D	Tues	May 20, 2014	7:00pm	Information and Interview Session * FSU, Psychology Building, 1107 W. Call Street, Room 204A	-
2	Tues	May 27, 2014	7pm-9:30pm	Orientation & Introduction to Training	-
3	Thurs	May 29, 2014	7pm-9:30pm	The RIDE Model, Establishing & Maintaining the Relationship	Pages 1-46
4	Tues	June 3, 2014	7pm-9:30pm	Dealing with Feelings & Identifying the Caller's Need	Pages 47-70
5	Thurs	June 5, 2014	7pm-9:30pm	Exploring Alternatives and Closing Calls	Pages 71-84 & 111-120
6	Tues	June 10, 2014	7pm-9:30pm	Giving Information and Referrals & Advocating for the Caller	Pages 85-110
7	Thurs	June 12, 2014	7pm-10pm	Using Your Off-Site Supervisor and Reportable Abuse	Pages 219-239
8	Tues	June 17, 2014	7pm-9:30pm	Parenting Calls	Pages 240-250
9	Thurs	June 19, 2014	7pm-9:30pm	Manipulative Callers	Pages 121-148
10	Tues	June 24, 2014	7pm-9:30pm	Challenging Calls	Pages 149-174
11	Thurs	June 26, 2014	7pm-9:30pm	Domestic and Sexual Violence	Pages 251-267
12	Tues	July 1, 2014	7pm-9:30pm	Substance Use and Abuse	Pages 268-289
13	Tues	July 8, 2014	7pm-9:30pm	Threats of Harm Calls & Role Plays	Pages 210-218
14	Thurs	July 10, 2014	7pm-10pm	HIV/AIDS	-
15	Sat	July 12, 2014	1pm-6pm	Suicide Prevention	Pages 175-209
16	Tues	July 15, 2014	7pm-9:30pm	Panicked Callers and Psychosis	Pages 290-304
17	Thurs	July 17, 2014	7pm-9:30pm	Role Plays	Pages 305-326
18	Tues	July 22, 2014	7pm-9:30pm	Training Evaluations & Final Exams	-
19	Thurs	July 24, 2014	7:00pm	Graduation	
				Training Classes on May 27th and May 29th will be held at the FSU Psychology Department Building, 1107 W. Call Street, Room TBA. The remaining classes will be held at the 2-1-1 Big Bend office; which is in a confidential location.	